



# Dr Pepper Park

## Volunteer Application

Thank you for your interest in volunteering at Dr Pepper Park at the Bridges. We coordinate many events including concerts and festivals throughout our season. Our events run from April to October, and we will need volunteers for each one.

The volunteer sign-up sheet will be sent out at the beginning of 2021.

Please provide the following information about your organization.

Organization Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

Checks Made Payable to: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

Positions We Offer:

- Set Up
- Beer Truck/Concessions (must be 21 or older)
- VIP Skybox (must be 21 or older)
- Ticket Scanners
- Break Down & Clean Up

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



## FAQ'S ABOUT VOLUNTEERING AT DR PEPPER PARK

PLEASE MAKE CERTAIN THAT EVERYONE IS AT THE FRONT GATE AT THE TIME NOTED FOR YOUR POSITION IN THE EVENT. WE NEED TIME TO GO OVER EVERYTHING AT ONE TIME BEFORE THE GATES OPEN

Q: What should I wear?

A: Please wear something comfortable with flat shoes. Feel free to wear a shirt with your groups name or logo on it!

Q: Where can I put my valuables?

A: Please DO NOT bring any valuables. We do not have a secure area for anything. We recommend bringing cash and your ID in your pocket in case you need them.

Q: Where do the volunteers park?

A: There is not any onsite parking available. Please utilize public street parking, the Honeytree gravel parking lot or the Carilion Riverwalk parking garage. Allow extra time for parking.

Q: Where do we go when we get there?

A: Please wait for your group at the front gate. Once you have all of your volunteers on site, let the attendant at the front gate know and they will give you directions on where to go next.

Q: Do volunteers get free drinks?

A: All volunteers will have access to free water only (16oz bottles). Please ask where these are located. They will be close to your workstation. Drinking alcohol as you are working is NOT permitted.

Q: When do we receive the compensation for volunteering?

A: Checks are cut at the end of each month and usually received no later than the 2<sup>nd</sup> week of the following month. Tip money can be taken with you that evening.

Q: Can I bring my family with me?

A: Please do not bring young children with you to volunteer.

Q: Do we need to know who is volunteering from our group prior to committing?

A: YES! We will need a list of names for your volunteers and their position when you sign up. That way everyone will know what job they are signed up for. And we can give them better instructions on where to go on the day of the event. Whoever is the day of show group coordinator should ALSO have each volunteer's cell phone number.

Q: What if someone does not show up?

A: Your compensation will be adjusted based on the number of volunteers that work. We recommend securing 1-2 extra people in case someone is sick or has an emergency.

### **Beer Truck Instructions**

-You must be 21 or older to work in this group. Please bring a photo ID with you.

-Drinking is NOT permitted while you are working.

-NO ONE gets free drinks. IF we have someone that is entitled to that, they will have beer/wine tickets already.

-Please designate a team leader to have control of radio communication during the event. This person will alert our staff when a keg needs to be changed and when product is running low.

-Anyone ordering beer must have a wristband that shows that they have shown us their ID and are 21 or over. Do NOT accept cash. Everyone needs to buy tickets from the beer ID/Ticket station. (Please ask for wristband and beer ticket colors for the event-they change each event.)

**-ABC Laws will be reviewed with your group once you are in place. We must go over these only once with everyone there. PLEASE BE ON TIME.**

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